



# Worker Role Map

*Effective workers adapt to change and actively participate in meeting the demands of a changing workplace in a changing world.*

## Broad Areas of Responsibility



### Do the Work

*Workers use personal and organizational resources to perform their work and adapt to changing work demands*



### Work With Others

*Workers interact one-on-one and participate as members of a team to meet job requirements*



### Work Within the Big Picture

*Workers recognize that formal and informal expectations shape options in their work lives and often influence their level of success*



### Plan and Direct Personal and Professional Growth

*Workers prepare themselves for the changing demands of the economy through personal renewal and growth*

## Key Activities

- Organize, plan, and prioritize work
- Use technology, resources, and other work tools to put ideas and work directions into action
- Respond to and meet new work challenges
- Take responsibility for assuring work quality, safety, and results

- Communicate with others inside and outside the organization
- Give assistance, motivation, and direction
- Seek and receive assistance, motivation, and direction
- Value people different from yourself

- Work within organizational norms
- Respect organizational goals, performance, and structure to guide work activities
- Balance individual roles and needs with those of the organization
- Guide individual and organizational priorities based on industry trends, labor laws/contracts, and competitive practices

- Balance and support work, career, and personal needs
- Pursue work activities that provide personal satisfaction and meaning
- Plan, renew, and pursue personal and career goals
- Learn new skills